

# QUICK REFERENCE GUIDE



MBM65389201

Consult the owner's manual for more details. It contains important safety and warranty information. It also contains important operations and troubleshooting suggestions. For additional assistance, call 1-800-243-0000 (U.S.), 1-888-542-2623 (CANADA), or visit our website at <http://www.lg.com> (U.S.), <http://www.lg.ca> (CANADA).

## Using Option Keys



Designed to use only HE (High-Efficiency) detergent

**IMPORTANT:** The washing machine is designed for use with only High-Efficiency (HE) detergents. HE detergents are formulated specifically for top-loading washers and contain suds-reducing agents. Always look for the HE symbol when purchasing detergent. Never use more than the maximum amount recommended by the manufacturer of the detergent. While HE detergents are designed for this type of washing machine, care must be used when measuring the detergent.

### WATER PLUS

Select this option to add extra water to the wash and rinse cycles for superior results, especially with large or bulky items.

### COLD WASH™

Use this option to eliminate using the built-in water heater booster. For maximum efficiency, wash only small loads (8 lb or 3.5 kg) and use the low spin speed.

### EXTRA RINSE

This option will add an extra rinse cycle to the selected cycle. Use this option to help ensure the removal of detergent or bleach residue from fabrics.

### FABRIC SOFTENER

The fabric softener is dispensed in the final rinse. Select the FABRIC SOFTENER option to change the final rinse from a spray rinse to a deep rinse.

**NOTE:** Use the FABRIC SOFTENER or EXTRA RINSE options when selecting the NORMAL (COTTON/NORMAL) or HEAVY DUTY cycles. Options are not available on all models.

## Tips for Better Washing

#### • Group similar items.

For the best washing results and to reduce the possibility of damage to the clothing, care should be taken to sort the clothing into loads that are made up of similar items.

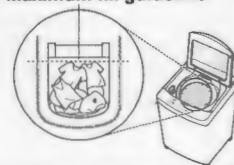
#### • Pretreat heavily stained areas for best results.

• For best performance, always measure detergent using the measuring device provided by the detergent manufacturer.

#### • Clothes should fit loosely in the tub under the maximum fill line.

Loading clothes over the fill line may result in damage to clothing and the washer.

#### Maximum fill guideline



## Maintenance

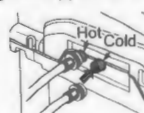
• Use only detergent. Using a regular detergent may cause unsatisfactory performance.

• TUB CLEAN (Run this cycle at least once a month.)

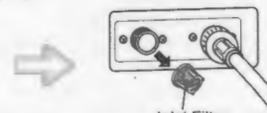
1. Open the lid and remove any clothing in the tub.
2. Open the dispenser drawer.
3. Add liquid chlorine bleach or tub cleaner.
4. Close the drawer and washer lid.
5. Select TUB CLEAN and press START/PAUSE button.

#### • CLEANING THE WATER INLET FILTERS

If the washer detects that water is not entering the dispenser, an error message will appear on the display.



Turn off both water taps completely. Unscrew the hot and cold water lines from the back of the washer.



Carefully remove the filters from the water inlets, and soak them in white vinegar or a lime scale remover.

Images are for reference only. Models may vary.

## Troubleshooting

PROBLEM	POSSIBLE CAUSE AND SOLUTION			
Vibrating noise	<ul style="list-style-type: none"> <li>• Wash load may be unevenly distributed in the tub.</li> <li>• Not all leveling feet are resting firmly on the floor.</li> <li>• Floor not rigid enough.</li> </ul>	<ul style="list-style-type: none"> <li>• Stop washer and rearrange wash load.</li> <li>• Adjust the leveling feet. Make sure all four feet are in firm contact with the floor while the washer is in the spin cycle with a load.</li> <li>• Make sure that the floor is solid and does not flex. Refer to "Flooring" in the Installation section.</li> </ul>		
Leaking water	<ul style="list-style-type: none"> <li>• Fill hose connection is loose at tap or washer</li> <li>• House drain pipes are clogged</li> <li>• Large items such as pillow and blanket over the tub.</li> </ul>	<ul style="list-style-type: none"> <li>• Check hoses. Check and tighten hose connections</li> <li>• Unclog drain pipe. Contact a plumber if necessary</li> <li>• Check the cycle. If you wash large items, use BULKY (BULKY/BEDDING) cycle.</li> <li>• Stop washer and check the load position. Lay bulky items into the tub.</li> </ul>		
Musty or mildewy odor in washer	<ul style="list-style-type: none"> <li>• Incorrect type or quantity of detergent used</li> <li>• Inside of tub not cleaned properly.</li> </ul>	<ul style="list-style-type: none"> <li>• Use only HE (High-Efficiency) detergent.</li> <li>• Perform the TUB CLEAN cycle regularly. Be sure to wipe around frequently</li> </ul>		
<b>ERROR CODES</b> (For more information or additional error codes see your Owner's Manual)	<b>• Water inlet error</b> <ul style="list-style-type: none"> <li>• Clogged inlet screens</li> <li>• Kinked fill hose</li> <li>• Water off</li> </ul>	<b>• Lid error</b> <ul style="list-style-type: none"> <li>• Lid not closed tightly</li> </ul>	<b>• Unbalanced load error</b> <ul style="list-style-type: none"> <li>• Load too small</li> <li>• Heavy/light load mix</li> <li>• Redistribute load</li> </ul>	<b>• Drain error</b> <ul style="list-style-type: none"> <li>• Drain hose is bent, pinched, or clogged</li> </ul>

**About color matching:** Because of this appliance's contoured shape, surrounding lighting can cause apparent variations in the color and shading between laundry products. This is normal and does not indicate a defect.